Senior Paratransit Application Packet

Thank you for your interest in Tri Delta Transit senior paratransit transportation service.

This packet contains the following:

- General information about senior paratransit transportation and the application process
- Service area map
- Senior paratransit application

Please read this packet thoroughly and carefully.
The application must be completed and signed to be processed.

If information is needed in another language, please call 1-925-754-4040.
Si necesita información en español, llame al 1-925-754-4040.
如果需要中文信息，請致電 1-925-754-4040
Kung kailangan ng impormasyon sa Tagalog, mangyaring tumawag sa 1-925-754-4040.
Nếu cần thông tin bằng tiếng Việt, vui lòng gọi 1-925-754-4040.

TRI DELTA TRANSIT
801 Wilbur Avenue Antioch, CA 94509
Phone: 1-925-706-4398 Fax: 1-925-754-9631
Email: AccessibleServices@eccta.org

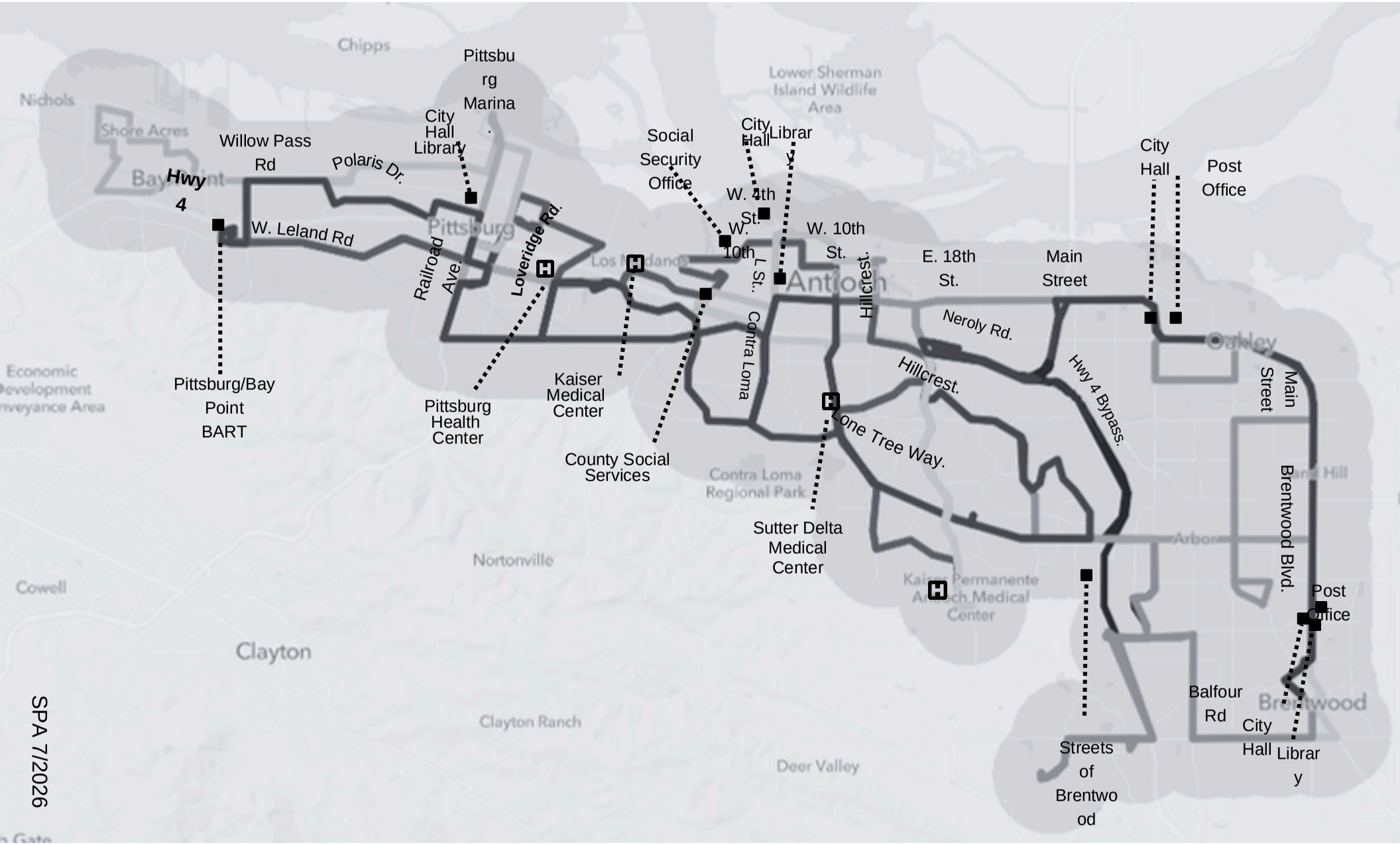
Important Application Information for Senior Paratransit Transportation

- You must be 65 years of age or older to be registered for and use senior paratransit transportation. Please provide proof of age with your application (a copy of Photo ID or Passport).
- Travel is limited to Tri Delta Transit's service area in Eastern Contra Costa County. (See map, page 2&3)
- Service operates during the following hours:
  - Monday - Friday 6:30 a.m. to 5:30 p.m.
  - Saturday 10:00 a.m. to 5:30 p.m.
  - Sunday/Holidays No service available
- Rides can be booked seven (7) days a week between 8:00 am - 5:00 pm. Sunday and Holiday reservations can be made for the following day.
- All rides are shared and subject to availability.

All information that you include
on your application will be kept confidential.

See the Senior Paratransit Passenger Guide for more information.
For help with the application, call Accessible Services at 1-925-706-4398.
If you reach an answering machine, your call will be returned shortly.

WEEKDAY - Senior Paratransit Service Area



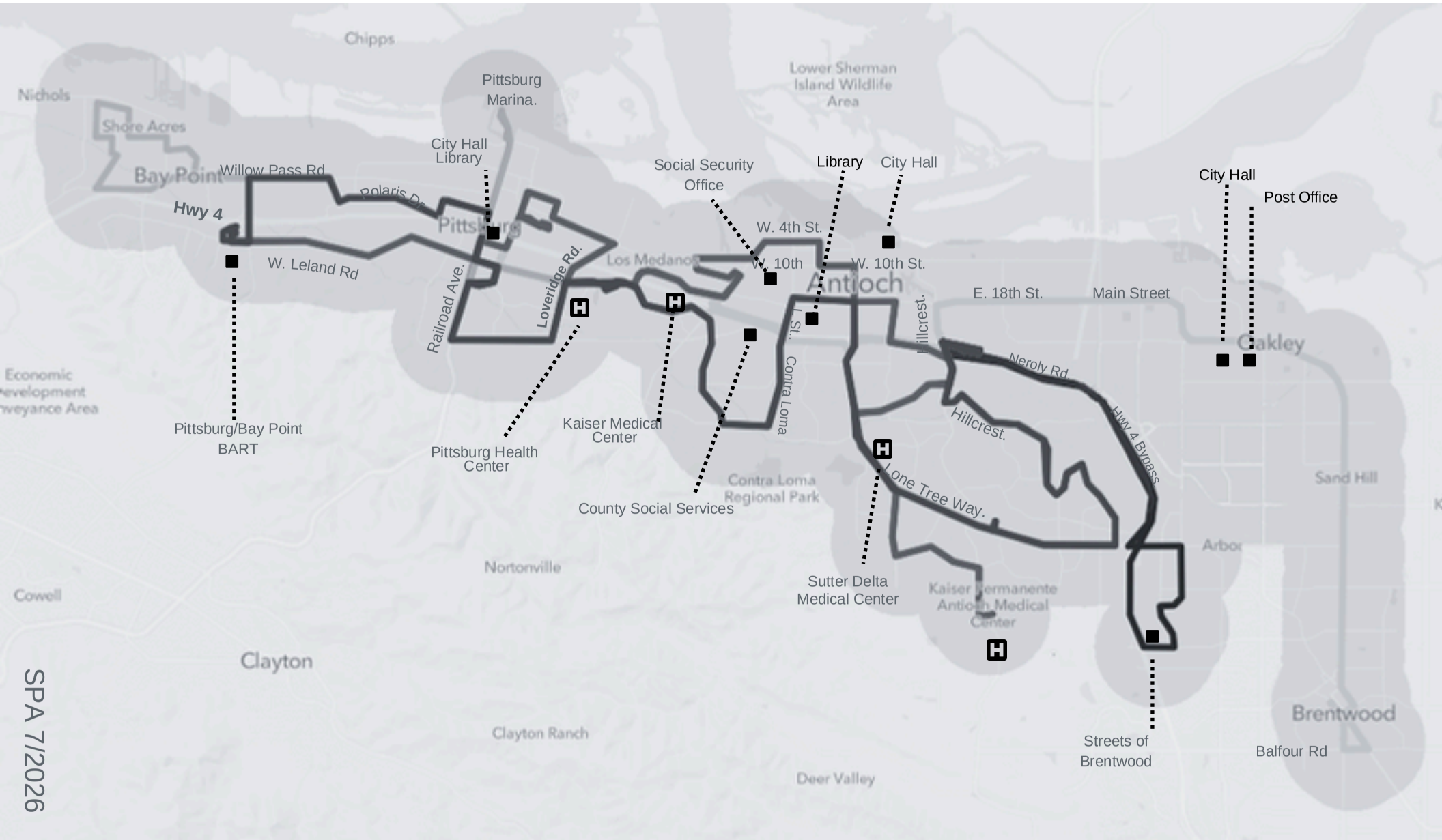
SPA 7/2026

shaded area = service area

Weekday Service Area

TRI DELTA TRANSIT

SATURDAY - Senior Paratransit Service Area



SPA 7/2026

shaded area = service area

Map is approximate area.

SATURDAY

Senior Paratransit Application Instructions

Following is a checklist that will help you complete your application properly. This will help Tri Delta Transit process your application quickly so you can begin using Tri Delta Transit's senior paratransit transportation service.

- ☐ Answer every question on this application. If you do not have an answer, write N/A (not applicable) next to the question.
- ☐ The application must be signed to be processed. If the application is not signed, the document will be returned to you.
- ☐ A copy of your identification must be submitted with your completed application for proof of age. Example: Photo ID or Passport.
- ☐ Both pages of the application must be submitted. If a page is missing, the application will be returned to you.

How to submit your application:

Once your application is fully completed and signed, please submit it along with a copy of your photo ID or Passport using ONE of the following methods:

- ***Mail:*** *Send to* Tri Delta Transit Paratransit Certification, 801 Wilbur Avenue, Antioch, CA 94509
- ***Email:*** *Send a scanned PDF copy to AccessibleServices@eccta.org*

-or-

- ***Fax:*** *Send to 1-925-754-9631*

Note: *If you are faxing or emailing your application, please make sure both sides of the application and the Photo ID are included. No instructions for Passport.*

IMPORTANT*: Make sure all the information is complete, and signed with your Photo ID included, in order to avoid delays in processing your application.*

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RETURN THIS PAGE COMPLETED

Senior Paratransit Application
(Please Print)

Complete all questions or if not applicable write N/A. Sign the application and return the two pages plus a copy of your Photo ID or Passport by mail to Tri Delta Transit, 801 Wilbur Ave., Antioch CA 94509, email to: AccessibleServices@eccta.org, or fax to 1-925-754-9631.

Name (first, middle, last): _____

Date of Birth:_____ ☐ Female ☐ Male

Home Address:_____ Apt. #:_____

City:_____Zip:_____

Mailing Address:_____ Apt. #:_____

City:_____Zip:_____

MOBILE PHONE #: (_____)_____

HOME PHONE#: (____)_____

TDD/TTY Phone #: (___) _____

EMAIL: _____

Preferred Method of Communication (check one): ☐ Email ☐ U.S. Mail

Primary language (check one) ☐ English ☐ Other (specify):_____

If you need any further written information provided to you in an accessible format, please check which format you prefer:

☐ Audio ☐ Digital Text ☐ Braille ☐ Large print

☐ Other (specify)_____ ☐ Not applicable

In case of emergency, whom should we contact?

Name:_____Relationship:_____

Preferred Phone #: (_____)_____

If there is a medical emergency, where do you want to be transported?

Hospital:_____City: _____

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RETURN THIS PAGE SIGNED & DATED

Do you use any of the following mobility aids or specialized equipment? (Check all that apply.):

☐ Cane	☐ Walker	☐ Portable oxygen tank
☐ White cane	☐ Power wheelchair	☐ Service animal
☐ Crutches	☐ Manual wheelchair	☐ Other:_____
☐ Leg braces	☐ Power scooter	☐ None

I, (initial here) _____ understand that I must notify Tri Delta Transit if any of the following change during the course of my registration with Tri Delta Transit's senior paratransit service:

- Name, address and telephone number
- Emergency contact's name and phone number
- Type of mobility device

I, (print your name)_____certify that the information in this application is true and correct. I understand all information will be kept confidential, and I request that only the information required to provide the services will be disclosed to those who perform the service.

Applicant's signature:_____

Date: _____

Once fully completed and signed, return pages 6-7 together, along with a copy of identification confirming you are 65 years of age or older, to Tri Delta Transit by mail, email, or fax (see front page of application or page 4 of packet for the address and fax number).

Accessible Services will process the application within 21 days from receiving a completed application. Once your application is processed and you are registered, you will receive notification by mail.